

## **CONSUMER ACCESS TO HEALTH RECORDS AND CONSUMER COMPLAINTS**

Pursuant to TX House Bill 4224 Section 181.105 of the Texas Health and Safety Code, please be advised of the following:

### **A. HOW TO REQUEST ACCESS TO HEALTH CARE RECORDS FROM HEALTHY GAIT, PLLC.**

1. To request access to health care records:
  - Contact Dr. Kayla including your name and date of birth.
  - Requests can be submitted via email, phone, or in-person
    - healthygait@outlook.com
    - (940) 703-5199
  - Dr. Kayla will respond to your request within 1-2 business days.

### **B. HOW TO CONTACT THE DISCIPLINARY / LICENSING AUTHORITY FOR HEALTHY GAIT, PLLC.**

1. The name of the disciplinary/licensing authority is the Texas Board of Chiropractic Examiners (TBCE)
2. Contact information for the Texas Board of Chiropractic Examiners (TBCE):
  - Website: <https://www.tbce.texas.gov>
  - Email: [licensing@tbce.texas.gov](mailto:licensing@tbce.texas.gov)
  - Phone Number: (512) 305-6700
  - Fax Number: (512) 305-6705
  - Address: 1801 Congress Avenue, Ste. 10.500, Austin, Texas 78701-1319

### **C. HOW TO FILE A CONSUMER COMPLAINT AS DESCRIBED BY SECTION 181.103 OF THE TEXAS HEALTH AND SAFETY CODE (CHAPTER 181):**

1. How to file a complaint under Texas Health and Safety Code Section 181.103:  
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>
2. Where to file a complaint under Texas Health and Safety Code Section 181.103:  
<https://www.texasattorneygeneral.gov/consumer-protection>